

Pricing Info:

1. Company Name
2. Address
3. Number of total employees.
4. Number of employees who rotate on-call (o-c) and are their numbers local.
5. Hours That Nxt Lvl will be answering for your company. Example: If your office hours are 8 - 5 M-F, then, normally, Nxt Lvl would answer your phone lines 5 - 8 M-F plus weekends/holidays.

OR – are you a smaller business that needs us to answer 24/7.

6. How do your employees prefer to receive calls?
  - A. Patched as soon as the call comes in.
  - B. Messaged immediately with all info, so calls can be returned at convenience (in case driving). Note: This will allow for a **lower rate** over patching.
7. Would you like a log of calls? These will be **emailed** to **ONE** person within the company at the specified times below. Please choose:
  - A. Immediately for each call.
  - B. Every AM (containing a list of all calls that came in the day before).
  - C. Once a week (Monday or Friday AM) containing a list of all calls for the week before (if Monday) or for that week (if Friday).
  - D. A and C together.
8. Number of all calls received per month. This includes after-hour calls.
9. Do you wish your monthly invoice to be mailed, emailed or both?

Special Notes:

\*\*\*Note 1 (Question 6 Above):

Option B – Receiving calls (messages) via text can be done, but has often proved unsatisfactory when using large digital phone systems. It's simply not the same as cell to cell compatibility. Therefore, we offer **email** services, which are completely effective as these services do not need to be cell-tower friendly. It is **very easy** to get email messages on your phone - which will read exactly as texts. Simply add your email account to your cell phone. That's it!

No extra charges from us or your phone company.

\*\*\*Note 2 (Question 8 Above):

If we discover that a large amount of robot/telemarketers are using up too much operator time, (raising your projected number of calls per month and flagging your rate for increase), would you allow us to add "Call Assistance" to stop these nuisance calls and safeguard your rate? Call Assistance is simply a professional, tailored message that interacts with live, legitimate callers only.

Ex: "Greetings, and welcome to Nxt Lvl Services where your satisfaction is our highest concern. Simply press 1 now for immediate assistance from a qualified team member."

This will stop all bot calls and most solicitors in their tracks.

If there are any questions, or you are old school like us and prefer to speak to us directly, simply give us a call now. 337-456-9200.

We look forward to providing you the most cost-effective rate possible. Should you decide to try our services, the first month will be considered a trial run - that is to make sure that all info provided to Nxt Lvl is accurate. For example, if you state your office hours are 7 to 4 or 8 to 5 but you leave at three or earlier on certain days, that will affect your rate a bit.

Also, if you state your average monthly number of calls as 50 but Nxt Lvl actually handles much more - that will affect your rate.